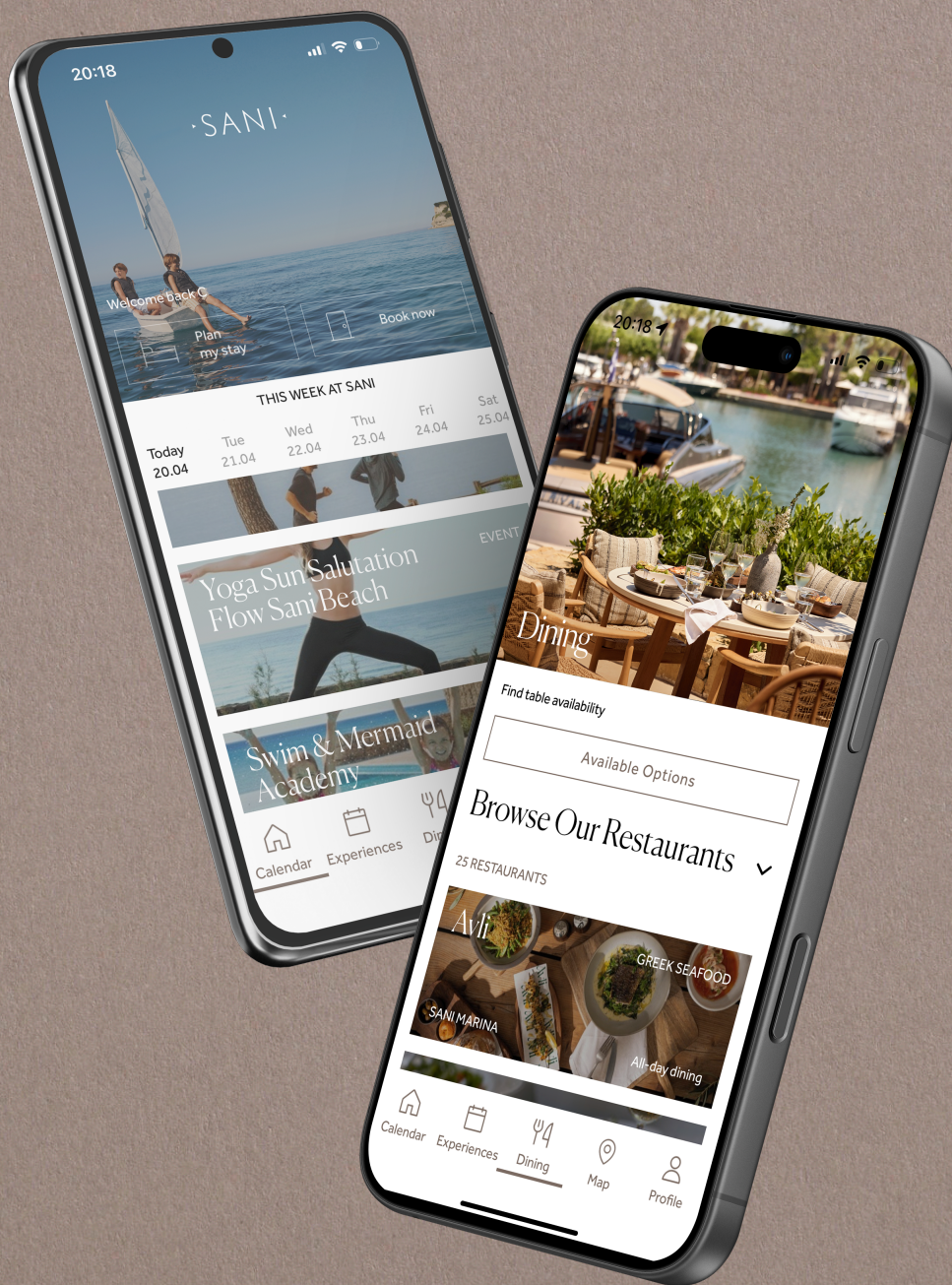


• SANI •



Application User Guide

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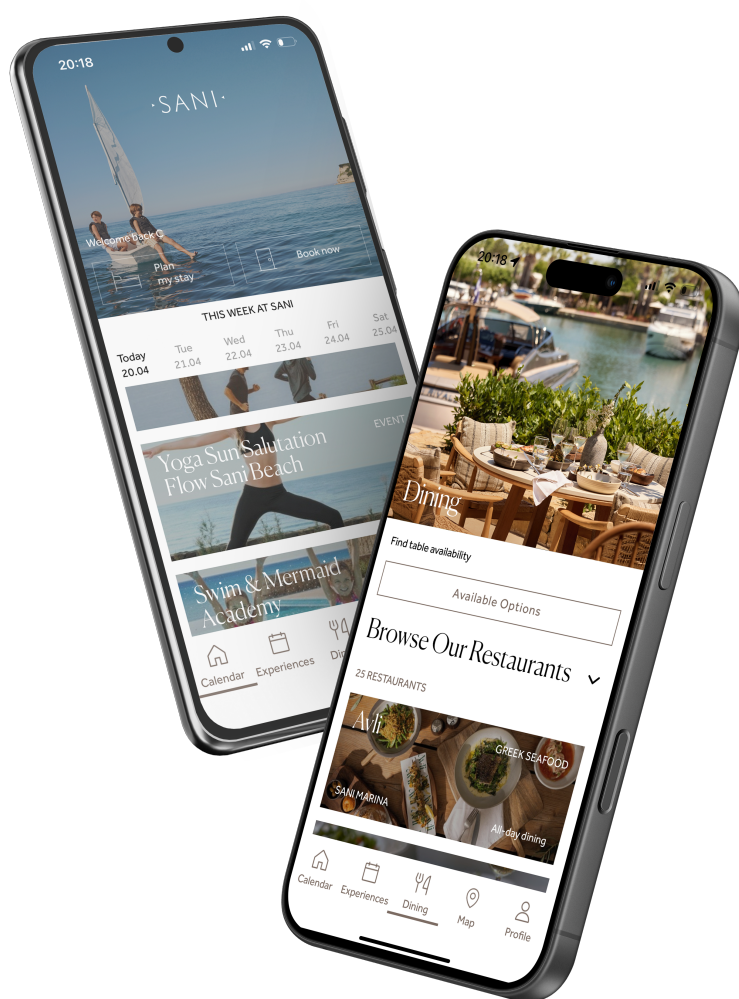
Introduction

WHICH DEVICES DOES THE MOBILE APP SUPPORT?

Available for both IOS (iPhone) and Android operating systems.

HOW MUCH DOES THE MOBILE APP COST?

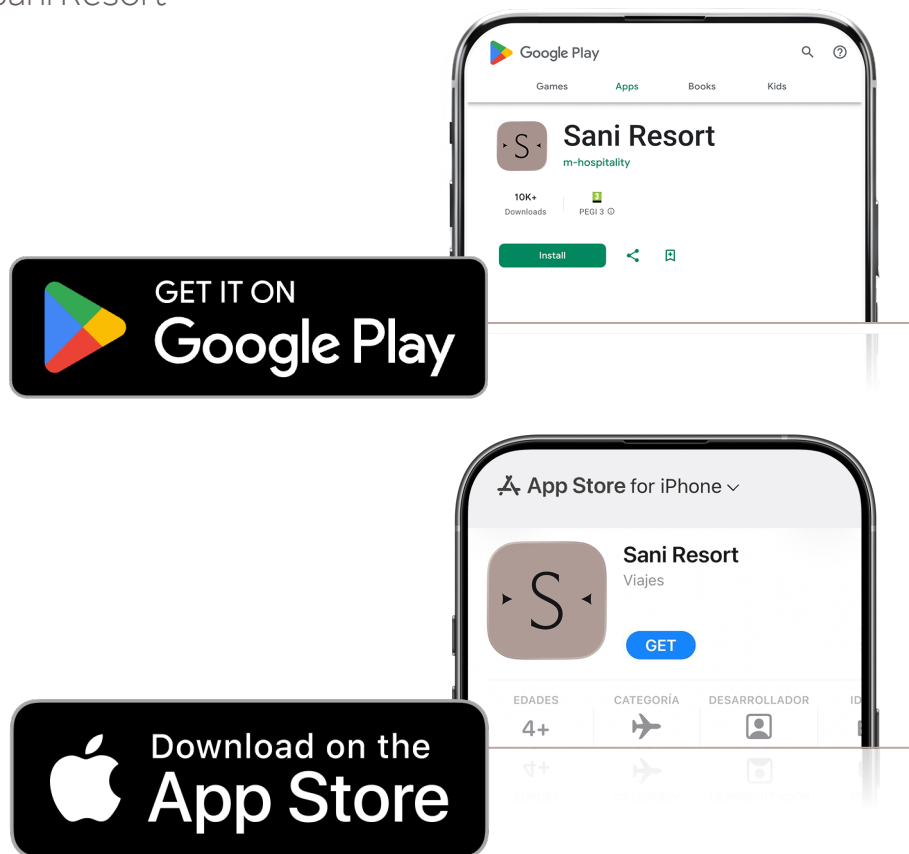
The Sani App is complimentary to help you plan your stay.



Download

Download the Sani app for iPhone or Android to make your restaurant and activity reservations. Explore our facilities, calendar of events, restaurant menus, interactive maps, latest offers, what's on now and much more. Available in the Apple and Google play stores.

Or simply Search for "Sani Resort"



Troubleshooting

For any questions or technical assistance, contact the team on:

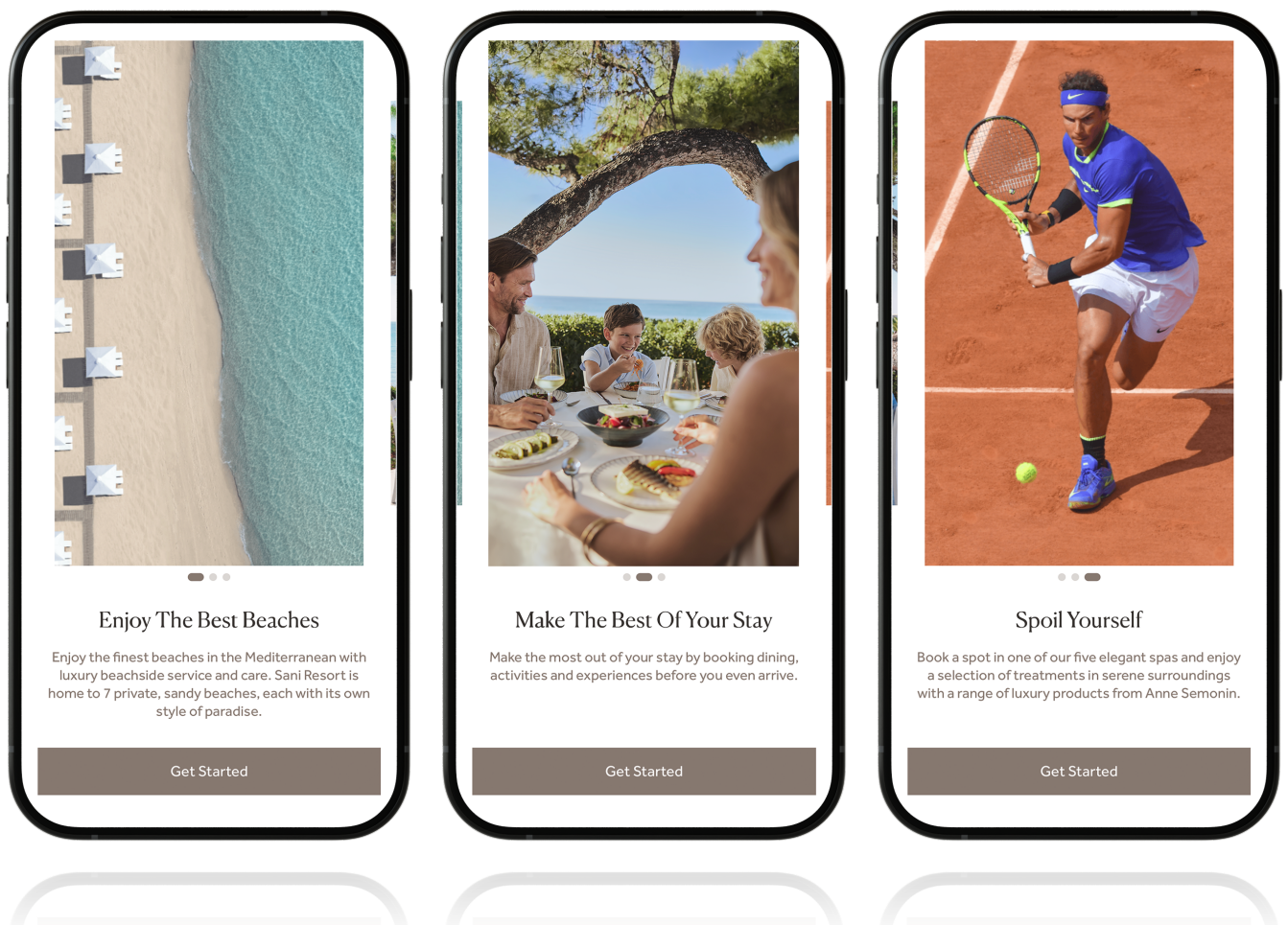
mobileapp@saniresort.gr

To get the most out of the Sani App, please use the email address you used at the time of booking.

Register / Logging User Guide

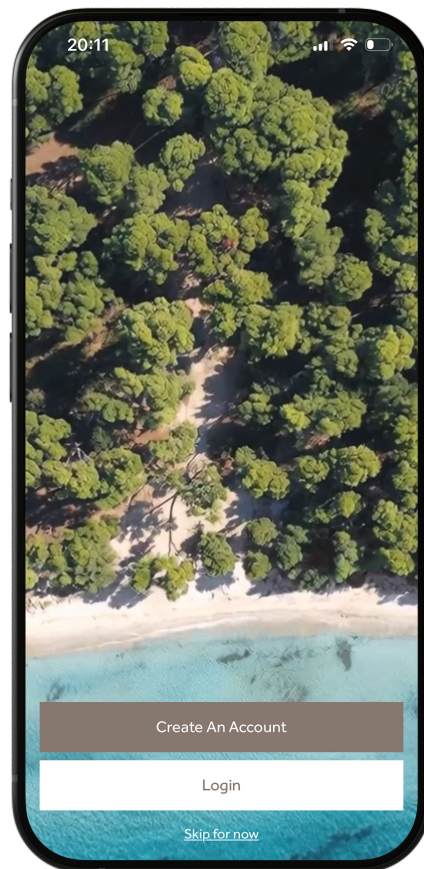
Creating an Account

1. When you open the app for the first time, please click **"GET STARTED"** and then **"CREATE AN ACCOUNT"**.



Creating an Account

2. Please click **"REGISTER HERE"** on the bottom of the page and insert your details and press **"Register"** after accepting the terms and conditions.
3. Next, you will receive an email to verify your account.
4. Please open the verification email and choose **"Activate my Account"**.
—check your **Spam** and **Junk** folders.

A smartphone screen showing a "Registration" form. The title "Create Your Account" is at the top. Below it are input fields for "First Name", "Surname (used when booking)", "Email Address", "Phone Number", "Password", and "Retype Password". Each field has a small eye icon to toggle visibility. At the bottom, there is a checkbox for "I accept the Terms & Conditions and Privacy Policy of the Sani Resort app" and a large grey "Register" button. Below the button is a link that says "Existing user? Log in here".

Logging In

5. Once verified, you can return to the app and log in with your credentials. If you have already checked into the hotel, you will be able to log in using your **last name and room number**. Make sure the room number includes the letter on the front (e.g., ROOM NUMBER: A123, LAST NAME: SMITH).

< Login

Log In & Plan Your Stay

☒ Email ☐ Room

Email Address (used when booking)

Password

[Forgot password?](#)

☐ Remember email

☐ I accept the [Terms & Conditions](#), and [Privacy Policy](#) of the Sani Resort app

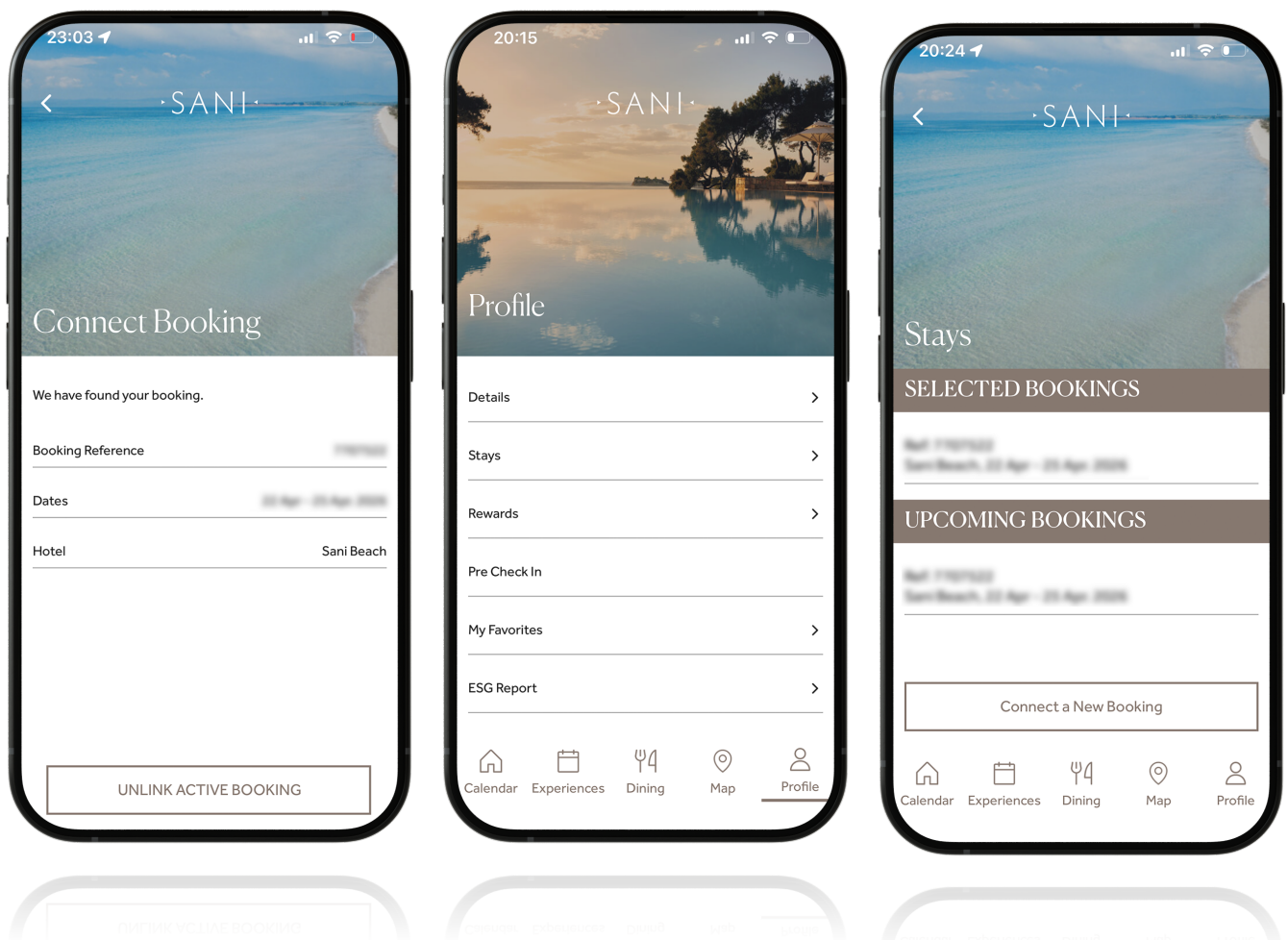
Login

Don't have an account with us? [Register here](#)

Build: 6.2.7.81.304.0

Logging In

6. Once logged in, please visit the **"Profile"** section and select **"My Stays"**.
7. Click **"Connect a New Booking"**; then simply insert your details (use the exact details used at the time of booking). Then press **"Connect a new Booking."**

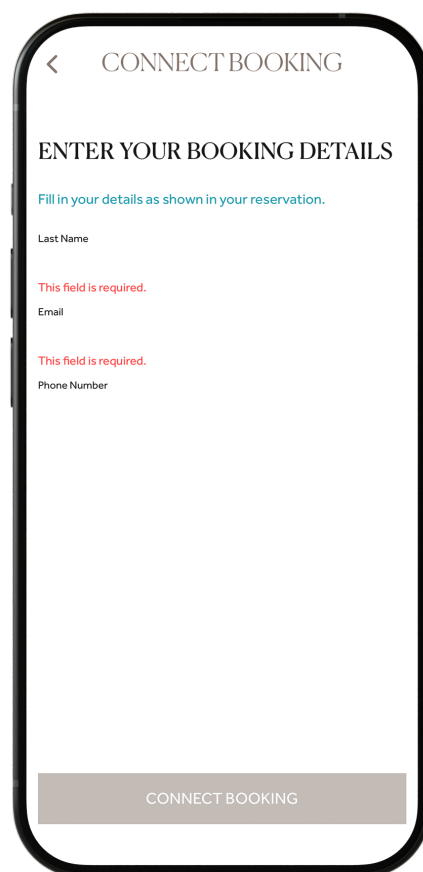


Connecting a booking

There are two ways to connect a booking:

1. Use your booking reference. A booking reference is 7 digits, and starts with a 7 or a 1. You can use this reference, as well as the surname of the person who booked in order to connect your booking.

If you do not have a booking reference, or your number does not work, please **contact us** to request an internal booking reference number.

A mobile app interface for connecting a booking. The screen has a black header bar with a back arrow and the text "CONNECT BOOKING". Below the header, the title "ENTER YOUR BOOKING DETAILS" is displayed. A blue instruction line reads "Fill in your details as shown in your reservation." There are three input fields: "Last Name", "Email", and "Phone Number". Each field has a red error message "This field is required." below it. At the bottom of the screen, there is a grey button labeled "CONNECT BOOKING".

< CONNECT BOOKING

ENTER YOUR BOOKING DETAILS

Fill in your details as shown in your reservation.

Last Name

This field is required.

Email

This field is required.

Phone Number

CONNECT BOOKING

Connecting a booking

2. Enter the surname and email address used at the time of booking. Then, fill in the hotel name as well as check-in & check-out dates. This will send an automated email to our team and we will get back to you within 1-3 days.

← CONNECT BOOKING

We need a few more details to find your booking. Please fill out the information below:

Hotel name

CHECK IN & CHECK OUT DATES

April

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

SUBMIT

← CONNECT BOOKING

We need a few more details to find your booking. Please fill out the information below:

Hotel name
Sani Beach

CHECK IN & CHECK OUT DATES

April

Mon	Tue	Wed	Thu	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

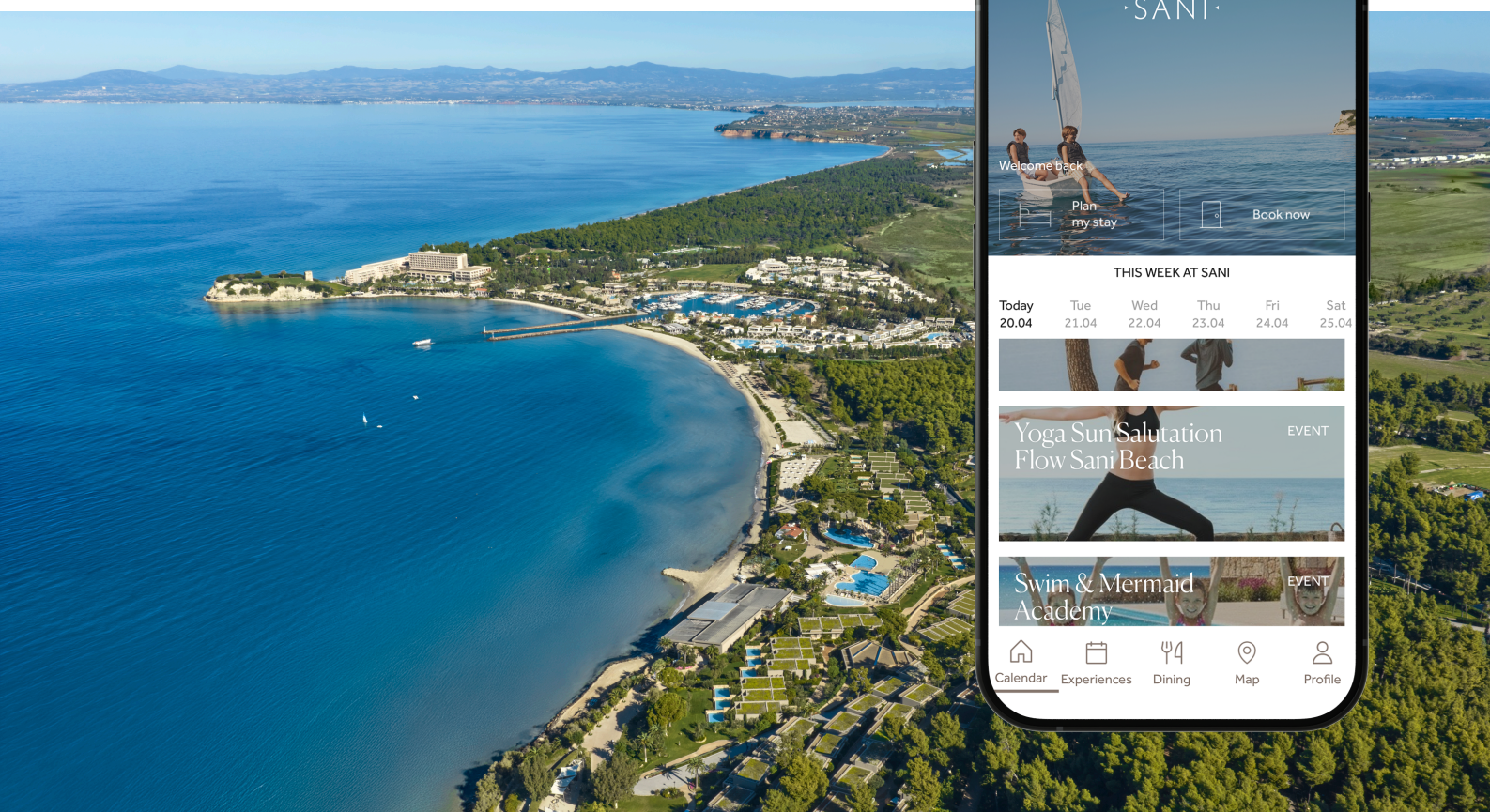
SUBMIT

Key Features

Once you have signed up and logged in, you can make a new booking, manage your itinerary and plan your stay.

Main Page / Calendar

This is the app home page; it contains the daily calendar where daily resort activities and events are displayed. Each tile can be clicked on for additional Information. Alternatively, you tap "Book Now" to make a new room booking.



Experiences

Here, you'll find all the experiences you can enjoy in the resort, such as.

Yacht Cruises

Academies

Fitness, Sports & Outdoors

On the Water

Children

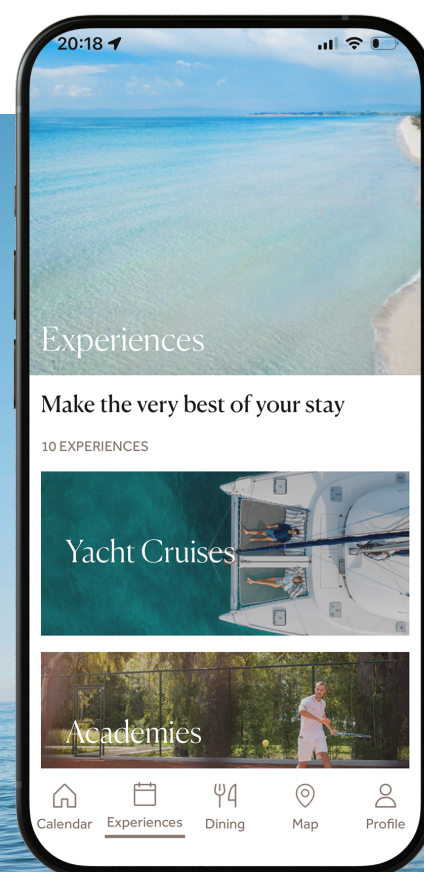
Local

Spa & Wellness

Shopping

Entertainment

VIP



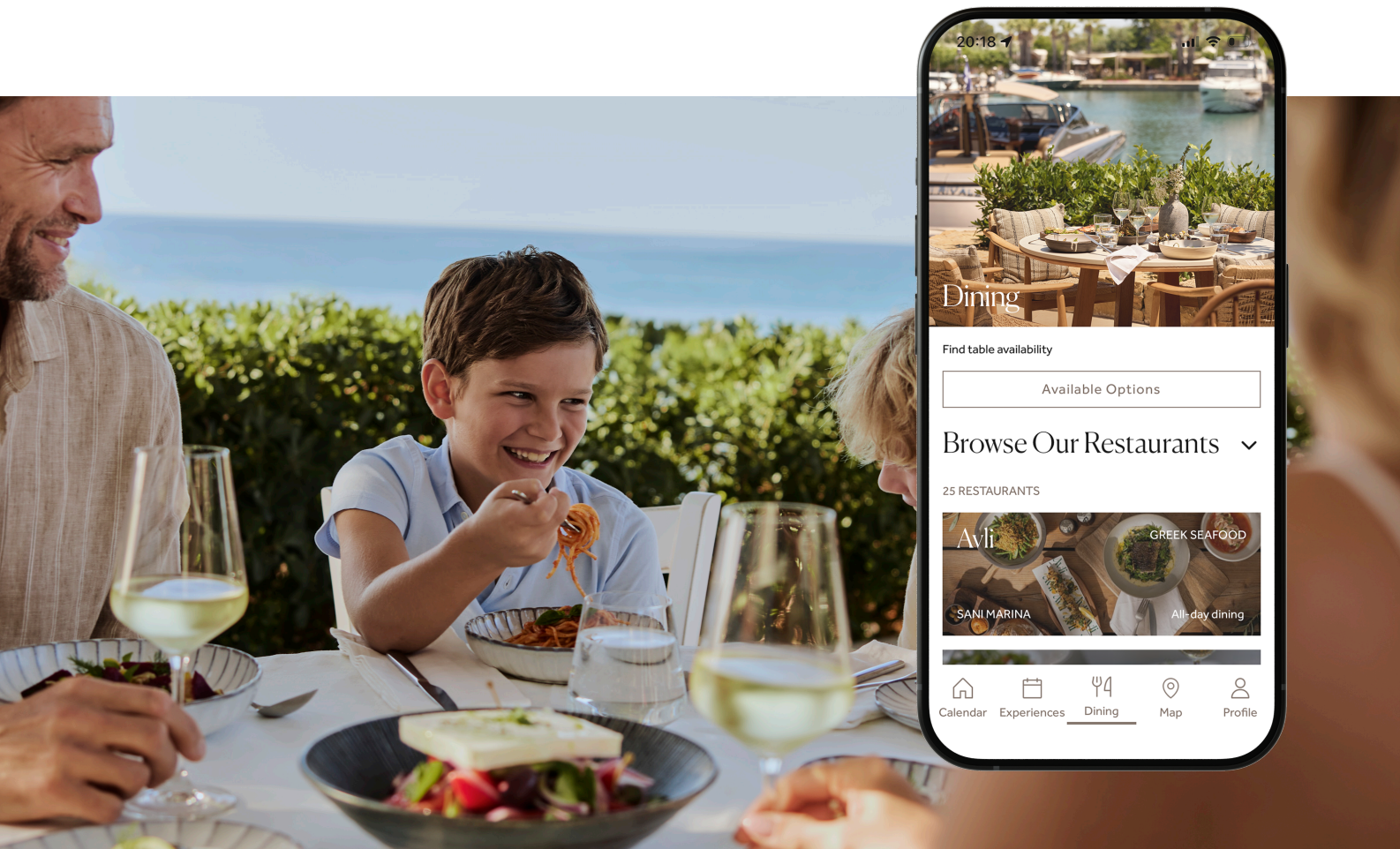
Restaurants

In this section, you can explore the restaurants, their menus, and opening hours. Use the filter option to search for specific cuisines or click "available options" to view all available restaurants at your chosen time. Clicking on a restaurant provides more information, as well as the option to book a table online.

Please keep in mind that **prior-arrival users can book up to 3 in advance.**

The mobile app does not support online bookings for breakfast and lunch.

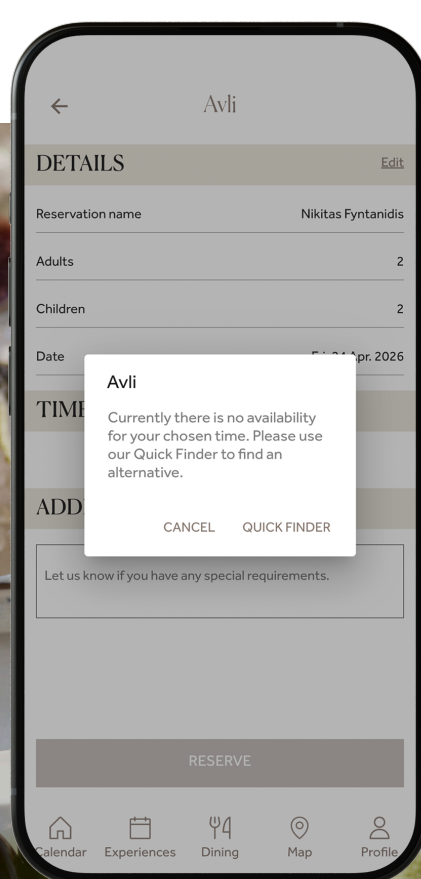
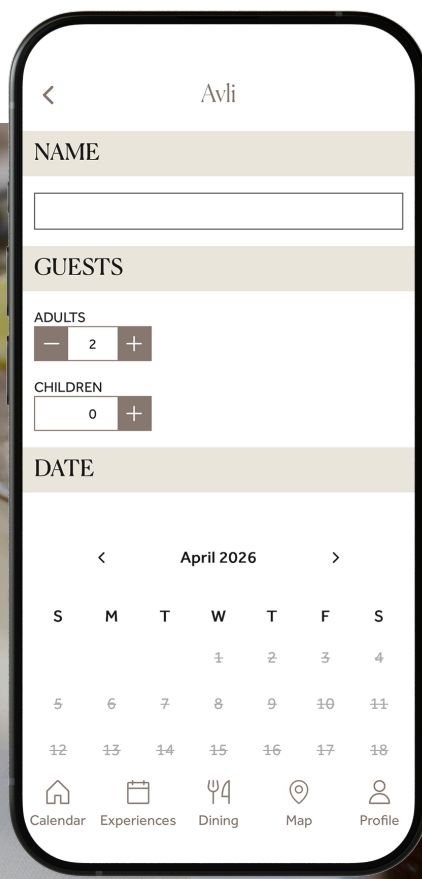
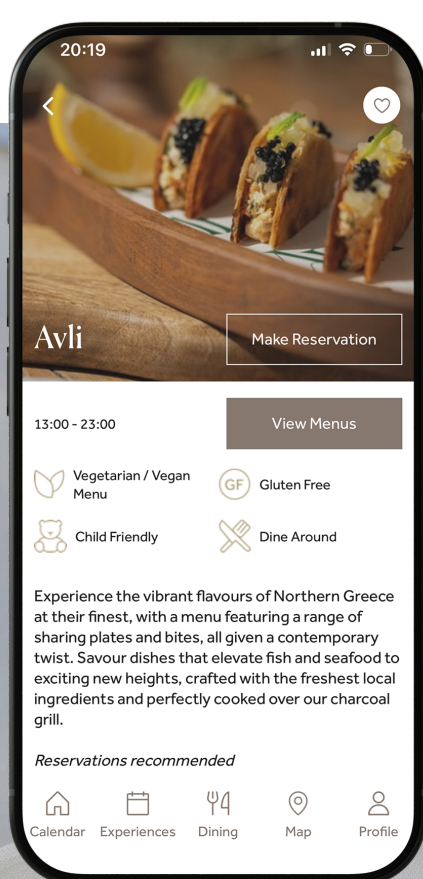
In addition to the above, please note that infant children (under 2 years old) should not be included when making a reservation and that bookings via the app are only available for groups of 6 or less people.



Restaurant Reservations

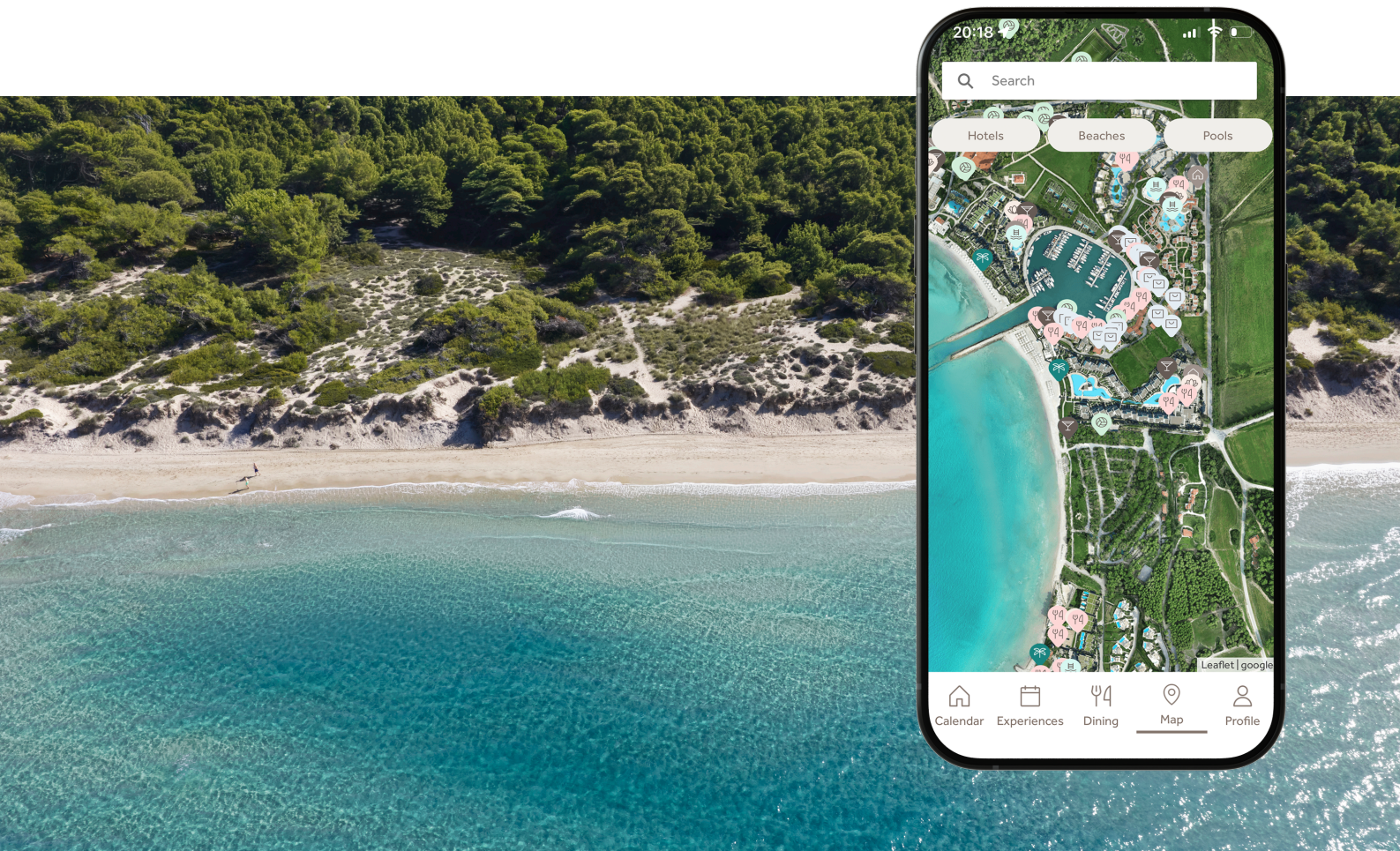
After selecting a restaurant, click on "Make reservation", then input your details (First and last name, number of guests and date) and then click on "Find available times".

If no tables are currently available, you will be given the option to use the "quick finder" feature which will provide you with available tables on the selected dates and times.



Interactive Map

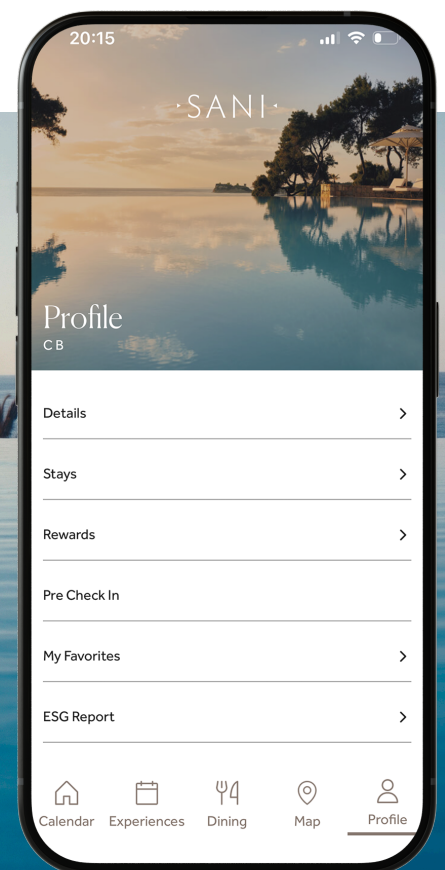
Fully interactive Sani Resort map, with a search bar and filter for locating the various hotels, beaches, pools, restaurants, and other facilities of the resort.



Profile

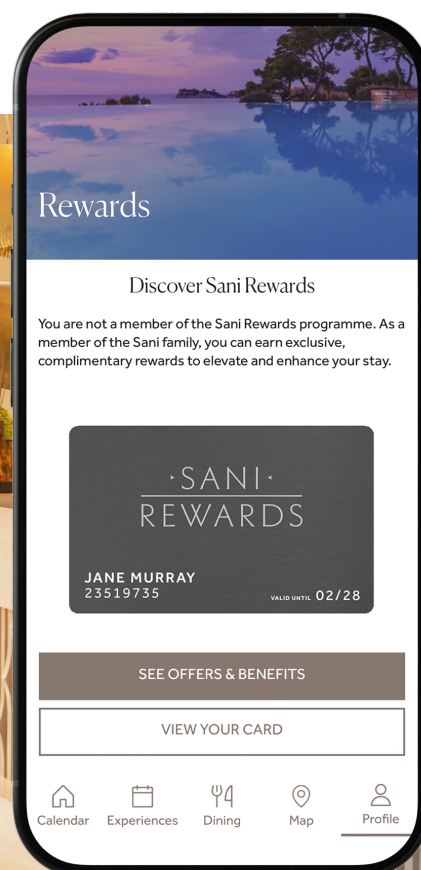
Once you are logged in, your profile section displays your account details and old or new bookings. Here you can also add a new booking and plan your stay.

The pre-check in function is also located in the profile section and is available 15 days prior to your arrival.



Sani Rewards

In this section you can sign up for Sani Rewards or view your Rewards Card if you are already a member. Kindly note that in order to view your rewards Card you will need to first have a future booking connected and activated.



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